

APPENDIX E

date	desc	officer	name	address	text
01/05/2012	Visit To Premises	WM	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	1/ 5/2012 13:01 WJMI visited the premises with PCs Clements, White, Osborne and PCSO Norman. We spoke to an IC2 male who identified himself as [REDACTED] and stated that he was the store manager. We advised RC not to sell alcohol to intoxicated persons and street drinkers. PC Osborne advised that it may be beneficial to stop selling high alcohol beers and ciders, [REDACTED] stated that he would consider this but that it may make the store less competitive than its rivals. I advised of the possible consequences of breaching the LA2003 or the conditions of the PL. I advised [REDACTED] to make sure he understands the T&Cs of the licence and to make sure that any staff employed at the premises do too. I advised [REDACTED] that unannounced inspections are undertaken by the Licensing Unit and that the area is being monitored. PC Osborne explained that SNT officers will also be entering off-licences in plain clothes from time to time.
12/11/2014	Visit To Premises with PC White	KA	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	We came across [REDACTED] at the rear of Hampton by Hilton, corner of Waterloo Rd at 16:09hrs. He had 2 cans of Tennants Super, and when asked, said that he had just purchased the mat Bottle & Basket. He appeared to be very intoxicated. At 16:15 we parked in Morley St (Lambeth) and observed Bottle &Basket. At 16:37hrs we went into the shop and saw that they sell the following ciders that are appealing to street population:* K Cider 8.4%* Tennants Super 9%* Skol Super 9%* Special Brew 9%* Kestrel Super 9%Spoke to [REDACTED] who did not know where the DPS was. Handed over warning letter and agreement for business to sign. [REDACTED] called his boss, [REDACTED] who was in Essex and therefore not available to come to the shop. Neither [REDACTED] nor his colleague, [REDACTED], had a personal licence or any evidence of authorisation from the DPS. In fact, [REDACTED] said he hadn't seen the DPS for over 6 months. They had some pages of the summary and premises licence on display, however these were from an earlier date to the current licence, therefore they did not have the current premises licence summary on display, nor did they have the current premises licence at the premises. We left the premises at 16:58hrs and as we were walking to the car we could see [REDACTED] [REDACTED] was passed out at the rear of the Hampton by Hilton.
13/11/2014	Visit To Premises with PC Clements & Sgt Dempster	KA	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	Visited premises to advise staff of no DPS. Therefore unable to sell alcohol (or display it). Advised staff to cover alcohol until able tosell again. See next entry for further details.
14/11/2014	Visit To Premises	KA	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	Visited with PC Clements and Sgt Dempster - see entry against licence

17/11/2014	Visit To Premises with PC White	KA	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	Visited premises with PC Graham White to return incorrectly filled out DPS variation and transfer forms - these have been rejected. Spoke to [REDACTED] who was very aggressive and shouting at us. Did not give us an opportunity to explain how to rectify situation. Left blank DPS and transfer forms at the premises.
18/11/2014	Re-visit - all OK, new DPS	KA	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	Re-visit - all OK, new DPS
12/06/2015	20:50 NTE Visit MAD & FRC	MO	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	Monitored premises due to reports of serving street drinkers and street drinkers. No sign of street drinkers, two customers talking outside the premises only. Entered premises and spoke with supervisor [REDACTED] and advised him to use a refusal log to ensure full compliance with an age verification policy and to prove if questioned that the premises does check ID. He stated that sometimes when refusing sales the customers can react in an abusive manner and it can be quite confrontational. I advised that when a customer like that has been refused on a couple of occasions then they are unlikely to return unless they improve their behaviour. No issues and CCTV in operation.
19/03/2016	21:35 NTE Visit	JT	Bottle & Basket	187 Waterloo Road, London, SE1 8UX	21:35 on 19/3/2016 JMT & COT at Bottle & Basket, 187 Waterloo Road, London, SE1 8UX. Carried out an inspection assisted by [REDACTED]. Full licence not available at the premises, summary was on display. Mr Deringer told me that the police had been there and told him that the incorrect licence number was on the summary that he had displayed. I checked the number and it was correct. I told him that the licence number was correct on the summary – but that it was an offence not to have the full licence at the premises. I explained that the DPS or licensee needed to write to the licensing unit with a cheque for £10.50 to obtain a new copy. There was an authorisation on display from the DPS for staff selling alcohol. Took photo. Gave advice re not serving street drinkers or drunk people. I asked if he opened bottles for people and he said yes but only for soft drinks. I asked if he had a bottle opener behind the counter and he said yes and showed it to me. I told him that it could be construed that he was opening bottles of beer for people. He said that he does not do that. I then advised him to get rid of the can opener. He threw the can opener in the bin. He explained that the licensee was in Turkey and I explained that he could not defend the review without written authorisation from the licensee. He said that he had instructed a solicitor to sort everything out. – warning letter to follow.